



A short break at Center Parcs allows families to create their own experience, where they are free to do as much or as little as they like. In 2019, we're bringing our unique and unrivalled family short breaks to Longford Forest in The Midlands region of Ireland.

Set in hundreds of acres of beautiful forest, our new Center Parcs resort – Longford Forest – will welcome 250,000 guests each year, providing the very best facilities and activities. To transform our vision into a reality, we're looking for an incredible and unstoppable team of around 1,000 employees – and this is a unique opportunity to be involved from the start.

### **ABOUT THE ROLE**

Aqua Sana at Center Parcs provides the perfect Spa escape in a luxurious setting, with state of the art facilities, right in the heart of the forest. Utilising a range of industry leading products, as well as benefiting from innovative treatment partners such as Elemis and Voya, it offers our guests a unique and extra special experience...and one which they'll always remember.

As one of a small team of Assistant Managers, you'll support and work under the direction of the Spa Manager, ensuring everything is in place to make our guests feel genuinely welcome and ready to be indulged, confident we will deliver on our promise to refresh, relax and renew.

Acting as a Duty Manager and/or with specific responsibility for your own area of operation – whether that's the Spa itself, beauty treatments or retail/reception activities – you'll enjoy setting the standards for others to follow, delivering a service that consistently exceeds already high guest expectations. Whatever your specialism, we'll expect you to monitor both financial and staff performance, as well as manage the payroll within set budgets, whilst striving to maximise and develop all daily revenue opportunities.

The roles will differ initially to when the resort is open and fully operational so flexibility, adaptability and a willingness to help out as required are key requirements and you will need to be able to travel to the UK to undertake training on commencement.

### **ABOUT YOU**

These are without doubt exciting opportunities, providing a genuine opportunity to make your mark, which require proven performers, with at least 2 years relevant management/supervisory experience in a Spa or Beauty setting, who can effectively lead, motivate and develop their own team. Alongside this, you should be a confident communicator, able to demonstrate a genuine customer focus and a real desire to deliver an unrivalled experience for your guests. In terms of back-office know how, we're looking for a good knowledge of financial controls and computerised booking systems, whilst proficiency in Microsoft Office (Word & Excel) would also prove advantageous.

### **Essential Requirements:**

#### **Spa**

- NPLQ Pool Lifeguard qualification or Irish Water Safety Lifeguard Qualification (willing to convert)
- RLSS Trainer/Assessor for NPLQ
- ILAM National Swimming and Spa Pool Operators Certificate (NSSPC)

## **Beauty**

- Level 6 Beauty Therapy

### **HOURS OF WORK**

You will be contracted to work 150 hours per 4 week period, on a flexible basis. During the pre-opening period it is anticipated that your hours of work will generally be Monday – Friday office hours.

Once the village is operational your working hours will include weekends, public / bank holidays and during Christmas and/or New Year on a rota basis.

### **THE BENEFITS**

Center Parcs is a fantastic place to work and the benefits are as impressive as they are unique. Here are just a few:

- Staff bonus scheme
- Contributed pension
- Free use of leisure facilities
- Discounted Center Parcs breaks
- 20% discount in restaurant and retail outlets

If this sounds like your ideal job, and you'd like to be in at the start of something great, then we'd love to see your application.

**Closing date:** 17 February 2019 at 5pm

**1<sup>st</sup> Interviews to be held:** 26 and 27 February 2019 in Longford Town Centre

Please apply via the following link: <https://goo.gl/4XAvZU>

**Please note this vacancy may close at any time once sufficient applications have been received. Early submission of your application is therefore encouraged.**