



A short break at Center Parcs allows families to create their own experience, where they are free to do as much or as little as they like.

Set in hundreds of acres of beautiful forest, our new Center Parcs resort – Longford Forest - will welcome 250,000 guests each year, providing the very best facilities and activities and this is a fantastic opportunity to lead the Leisure division as our Leisure Services Manager.

ABOUT THE ROLE

Leisure is such a vital element to our short breaks and is a huge differentiator between us and our competitors. On any Center Parcs short break, guests can relax in our Aqua Sana Spa, enjoy the Subtropical Swimming Paradise, try out a wide range of indoor sports or explore the great outdoors with our vast range of exciting and thrilling activities.

Our guests have high expectations and it's the responsibility of the 200-strong leisure team to meet these by delivering unrivalled, best in class service. Reporting to the village General Manager and with functional responsibility to the Group Leisure Manager, you'll lead on and oversee every aspect of the commercial management and day to day operational activities of the Leisure division, consisting of 7 departments, including a Spa and Cycle Centre, each with their own P&L. With a focus on excellence in service delivery, the achievement of financial targets and the continuing development of our leisure portfolio, you'll relish the prospect of driving your team to fulfill demanding performance targets and objectives, supporting and contributing to the delivery of the village's wider strategic plan.

As a member of the Senior Management Team you will actively contribute towards the delivery of the overall village operation and ensure all village leisure activities reflect agreed corporate standards. You will be required to get involved with the delivery of the experience to our guests and participate in Duty Line Management rota.

ABOUT YOU

This is a key leadership role, requiring a Leisure Industry professional with significant and relevant experience in a similar operational management capacity, who has a proven ability to lead, motivate and develop a large and diverse team. An excellent communicator, relationship builder and organiser, with the know-how and confidence to make and take key business decisions, you should have a strong degree of commercial acumen, including a good grasp of budgetary and financial controls.

Essential requirements:

- Previous experience in a Commercial Leisure role with responsibility for managing a large team
- Leadership drive and integrity, with the ability to work effectively across a wide range of teams and levels in the business
- Good business and commercial judgement with the ability to resolve problems
- Excellent communication skills; both verbal and written
- Strong analytical thinking and the ability to make decisions
- Ability to manage facilities and activities to a high level of service and standard

HOURS OF WORK

You will be contracted to work 160 hours per 4-week period on a flexible basis. This means that your hours and days of work could vary each week, but you will always receive your contracted hours each period.

Due to the seniority of this role, additional hours may be necessary as required. You will also be required to work some evenings, weekends (including overnight stays) and public / bank holidays.

THE BENEFITS

Center Parcs is a fantastic place to work and the benefits are as impressive as they are unique. Here are just a few:

- Annual management bonus
- Staff Reward Scheme
- Free use of leisure facilities
- Discounted Center Parcs breaks
- 20% discount in restaurant and retail outlets

If this sounds like your ideal job, and you'd like to be in at the start of something great, then we'd love to see your application.

Closing date: 3 September 2019 at 12 Noon

1st interviews to be held: Week commencing 9 September 2019

Please apply via the following link: <http://bit.ly/2HfDkIB>

Please note this vacancy may close at any time once sufficient applications have been received. Early submission of your application is therefore encouraged.